

NECS OCM Initiatives

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NEW ENGLAND
Cancer Specialists

NECS Background

- One of seven COME HOME practices
- Three practice sites
- 15 physicians
- 12 advanced practice providers
- Laboratory
- Dispensing Pharmacy
- Palliative Care
- Research
- Genetics counselor
- No imaging services to date



Infrastructure Development

- COME HOME grant facilitated:
 - Triage pathway development and implementation
 - Hiring of additional staff
 - Purchase of additional hardware
 - Treatment pathway development
 - Administrative support
- Significant financial investment
- Financial support ended with completion of project

OCM 2016-2017

- Needed to create infrastructure in two additional sites
 - Triage system primarily
 - Reinforce urgent care
- Weekly OCM team meetings
- Hired certified coder/abstractor for OCM (56K)
- Hired New Patient Nurse Navigator (67K)
- Hired two additional operators (120K)
- Hired additional financial advocate (50K)
- Leased additional space for imaging center development (100K/yr)

Other NECS OCM Initiatives

- Developed 13 point care plan that is incorporated into all note templates
 - Grading scales with hard fields
- Developed oral oncolytic tracking mechanism
- Advance Directives
 - Incorporated into ROS on intake, hard fields, MA's distribute information
- Palliative Care team integration with stage IV patients, expansion of service
- Cost of treatment initiative by financial advocates
- Food Insecurity program