

OUR OCM JOURNEY

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Zero to 60

in 8 months and 3 days!

# WHO WE ARE

- OCM Participant: Hematology Oncology, PC
  - Care Partner: Stamford Hospital Bennett Cancer Center
  - Relationship: PSA Agreement
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# GETTING STARTED

- Initiated: Steering Committee, OCM Consultant & Budget
  - Assessed Current Talent: Quality RN, GE Centricity Technical Consultant
  - Agreed on New Hires: Data Analyst, Care Coordinator and Financial Advocate
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# WHAT HAPPENED?

- **Quality RN resigned November 1-  
focused on 13 elements for care planning**
  - **GE consultant focused on building data fields**
  - **Data Analyst is half time – new to oncology**
  - **Project not moving quickly enough**
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# ANALYSIS

**Among other findings:**

- **Knowing technology is not informatics**
  - **A huge project like OCM requires strong project management skills**
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# **SOLUTION**

**.....Hire a clinical project manager**

**.....that knows healthcare informatics**

**....immediately!!**

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# ONCOLOGY INFORMATICS

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Reporting for OCM without an Oncology Specialized EHR represents a daunting challenge

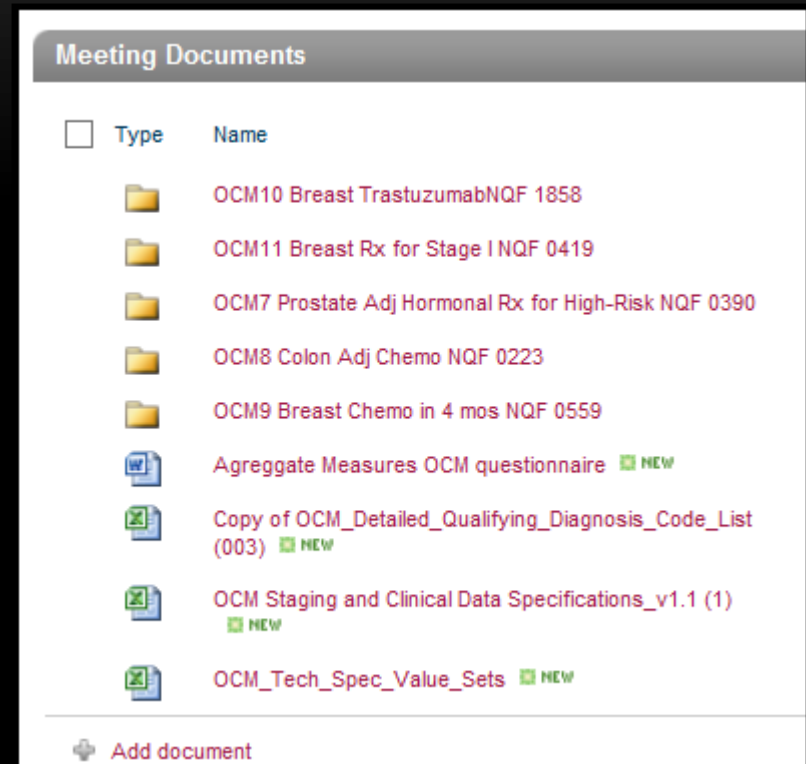
# THE SOLUTION

- Think with the end in mind!
    - Deconstruct CQMs: data elements/where found, value sets and reporting specifications
    - Extract datasets via queries to identify qualifying Dx. populations
    - Organize & train the team
  - Make it Easy! Use a Toolbox
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# THE TOOLBOX

- Secure SharePoint Site
- Identified the Practice-Level Patients & created abstracting worksheets
- Created abstracting workbook for each measure
- Workbook parallels OCM abstracting algorithm





# THE PATH FORWARD

- Embed data capture so it is a byproduct of workflow
    - Value Set/Mapping limitations of oncology data elements
    - Chemotherapy system minimally integrated
    - High level of effort to create oncology workflows to support eCQM abstraction
  - Work around lack of Onc. eCQM reports using internal Data Warehouse
    - Specify data set and electronically abstract
    - Write SQL reports
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# ONCOLOGY INFORMATICS:

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Or, In The Challenge We Find the  
Opportunity!