

ASSOCIATION OF
COMMUNITY
CANCER CENTERS

FINANCIAL
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NETWORK

Shared Decision-Making and Financial Navigation Summit

Thursday, August 16, 2018

Speaker Biographies



Ben Moulton, JD, MPH (Lead Moderator)
Founder and CEO
Informed Consulting LLC

Ben Moulton, JD, MPH, is the founder and CEO of Informed Consulting LLC., where he provides educational outreach to key stakeholders, physician groups, and systems of care regarding shared decision-making and its potential to improve clinical practice. For over a decade, he served as senior vice president for policy and advocacy at the Foundation for Informed Medical Decision Making, Inc. While there, he provided health law oversight, health policy analysis, and guidance for all foundation activities to support sustainable models of healthcare that include informed medical decision-making and improved quality of medical decisions.

Mr. Moulton has had an extensive career in healthcare law serving clients in both the private and public sectors. He has published numerous articles on the importance of patient engagement and reforming the informed consent process through shared decision-making.

Prior to his involvement in academic medicine, Mr. Moulton served as the executive director of the American Society of Law, Medicine & Ethics for over 15 years where he convened over 100 national symposia and published two peer reviewed journals covering the domains of law, medicine, and ethics. He holds a teaching appointment as an adjunct professor at the Harvard School of Public Health where he teaches health law in clinical practice within the Department of Health Policy & Management. He also holds a teaching appointment at Boston University Law School where he directs the Health Law Externship Program. Mr. Moulton earned his JD from Georgetown University Law Center and his MPH from Harvard University.



Alan Balch, PhD
Chief Executive Officer
Patient Advocate Foundation

Alan Balch, PhD, is the chief executive officer of Patient Advocate Foundation and National Patient Advocate Foundation, and has over 15 years of executive leadership in the non-profit sector with an emphasis on consensus-building and collaboration. He has led numerous federal advocacy efforts on a range of issues both at the legislative and regulatory level. From 2006-2013, Dr. Balch served as vice president of Preventive Health Partnership—a national health promotion collaboration among the American Cancer Society, American Diabetes Association, and American Heart Association.

Dr. Balch serves on a number of advisory boards and committees including the external advisory board for the Hutchinson Institute for Cancer Outcomes Research (HICOR) Guiding Committee, the Duke-Margolis Payment Reform Group, Robert Wood Johnson Foundation/Avalere Cost of Care Advisory Board, the Quality and Outcomes Committee for the National Comprehensive Cancer Network (NCCN), and recently on the guiding committee for the Health Care Payment Learning and Action Network (LAN). Dr. Balch also serves on the finance and membership committees for the National Health Council in Washington, D.C., and is on the inaugural board for the *American Journal of Managed Care's* (AJMC) Institute for Value-Based Medicine (IVBM).

He earned his doctorate from the University of California, his master's from the University of Texas; and his bachelor's (cum laude) from Trinity University in San Antonio.



Nadine J. Barrett, PhD, MA, MS
Assistant Professor
Duke University

Nadine J. Barrett, PhD, MA, MS, is a medical sociologist and an assistant professor in the Department of Community and Family Medicine within Duke University's School of Medicine. She is the inaugural director of the Office of Health Equity at the Duke Cancer Institute and serves as the director of the Duke Community Engagement Core within the Center for Community and Population Health Improvement. In August 2017, she was appointed to the Patient-Centered Outcomes Research Institute (PCORI) Advisory Panel on Addressing Disparities and the ACCC Board of Trustees.

Dr. Barrett is the recipient of several awards including the 2017 ACCC Innovator Award, the American Sociology Association Minority Fellowship Award, an NIH Postdoctoral Fellowship in Health Services Research, and the MLK Southern Christian Leadership Conference Drum Major for Justice Award.

Dr. Barrett holds a master's degree in applied sociology from the University of Central Florida. She completed her doctorate in medical sociology and her second master's in health sciences from Texas Woman's University.



Mirna Becevic, PhD, MHA
Assistant Research Professor
University of Missouri Health Care

Mirna Becevic, PhD, MHA, is assistant research professor at the University of Missouri, Department of Dermatology. Her research interests include improving access to care for rural patients by using healthcare information technology. More specifically, examining the use of telemedicine and

telehealth technologies for rural and underserved patients. She is the lead evaluator of the Show-Me ECHO (Extension for Community Healthcare Outcomes) Project, which is led by the Missouri Telehealth Network at the University of Missouri.

She has presented her work at numerous national and international conferences, including the American Telemedicine Association (ATA), the American Medical Informatics Association (AMIA), and the International Conference on Informatics and Management in Healthcare (ICIMTH).

Dr. Becevic is a principal investigator for implementation research funded by the Missouri Foundation for Health, focusing on facilitators and barriers of routine melanoma skin screening for high-risk patients in primary care settings. She holds a doctorate in health informatics and a master's in health services management from the University of Missouri.



Abra Kelson, MSW, LSWA-IC
Medical Social Work Supervisor/Medical Social Worker
Rainier Hematology Oncology/Northwest Medical Specialties, PLLC

Abra Kelson, MSW, LSWA-IC, serves as a medical social work supervisor, managing Northwest Medical Specialties' social work services and programs. Working collaboratively with other members of the cancer care team, Ms. Kelson assists patients with obtaining the lowest possible cost of care. She leads the local Community Oncology Alliance Patient Advocacy Network (CPAN) chapter, setting up support groups and educational workshops to address financial toxicity in the community.

Ms. Kelson serves as an advisory committee member on the ACCC Financial Advocacy Network. She obtained her master's in social work from Walla Walla University.



Clara Lambert, BBA, OPN-CG
Oncology Financial Navigator
Advocate Good Samaritan Bhorade Cancer Center

Clara Lambert, BBA, OPN-CG, is an oncology financial navigator at Advocate Good Samaritan Hospital Bhorade Cancer Center in Downers Grove, Illinois. Prior to this, she helped pioneer and found the financial navigation program at the Cowell Family Cancer Center in Traverse City, Michigan. She has been influential in the development of the role over the past four and a half years at her cancer center and nationwide, having previously worked in insurance verification, financial counseling, and the revenue cycle.

Ms. Lambert is an active member of the ACCC Education Committee, currently serving as chair of the ACCC Financial Advocacy Network Advisory

Committee. She has presented at ACCC financial advocacy meetings and is currently working with the advisory committee to revise and enhance education for financial advocates.

Ms. Lambert completed the Oncology Patient Navigation training through the George Washington Cancer Institute and has received OPN-CG (Oncology Patient Navigator – Certified Generalist) certification from AONN+(Academy of Oncology Nurse & Patient Navigators). Ms. Lambert is a Certified Application Counselor (CAC) for the ACA healthcare marketplace and MI Bridges programs.

She obtained her bachelor's in integrated professional studies – business/health/technology from Davenport University.



James T. McElligott, MD, MSCR
Executive Medical Director, Telehealth
Medical University of South Carolina

James T. McElligott, MD, MSCR, is the executive medical director for telehealth at the Medical University of South Carolina (MUSC), and an assistant professor in the division of general pediatrics at MUSC Children's Hospital. He oversees the Center for Telehealth, which has the responsibility of managing over \$80 million in South Carolina state appropriated funds for the application of telehealth and has been designated as a National Telehealth Center of Excellence.

Dr. McElligott currently serves as the co-chair of the advisory council of the South Carolina Telehealth Alliance and is the president of the American Telemedicine Association's Pediatric Special Interest Group. He received his undergraduate education at the University of North Carolina at Chapel Hill and earned his medical degree at the Wake Forest University School of Medicine. He completed his pediatric residency at MUSC, as well as an academic generalist fellowship, earning a Master of Science in Clinical Research degree.



Lori Schneider
Business Office Manager
Green Bay Oncology

Lori Schneider is the business office manager at Green Bay Oncology, and has worked in healthcare for almost 25 years. She joined Green Bay Oncology as a receptionist, later transferring to their billing department where she worked in accounts receivable.

In 2006, Ms. Schneider transferred back to the clinic setting and developed the financial counseling role. She now leads a team that provides a range of services including insurance verifications, patient benefit discussions,

authorizations for all services and medications ordered by the oncology team, as well as enrollment in patient assistance and foundation assistance programs for patients throughout medical, radiation, and pediatric oncology.

Ms. Schneider has presented at conferences on the importance of financial counseling in the oncology clinic—what it looks like to have a centralized team that cares for all of the patient’s financial and insurance needs—including all authorizations; and the importance of utilizing pharmaceutical and specialty pharmacy representatives to enhance programs. She and her team have assisted cancer programs nationally and locally helping them establish financial counseling programs.



Dan Sherman, MA, LPC
Financial Navigator Consultant
The NaVectis Group

Dan Sherman, MA, LPC, has been in the field of financial navigation services for oncology patients since 2008, and is the founder and president of The NaVectis Group, a consulting company that assists oncology providers in the implementation of financial navigation programs. In 2009, he created and implemented the financial navigation program at the Lacks Cancer Center, and has since been recognized by the Oncology Roundtable, Access Management, and the Association of Community Cancer Centers for his expertise in clinical navigation. He has also been published in the *Journal of Access Management*, ACCC’s *Oncology Issues* journal, the *American Journal of Managed Care*, and ASCO’s *Journal of Oncology Practice*.

Mr. Sherman has a degree in accounting, psychology, and a master’s in counseling.



Nicole Taglione
Oncology Financial Navigator
Saint Agnes Cancer Institute

Nicole Taglione is an oncology financial navigator at Saint Agnes Cancer Institute in Baltimore, Maryland. For the last two years, she has played a major role in providing education and financial guidance for newly-diagnosed cancer patients, returning patients with changes in their treatment or insurance benefits, and patients receiving oral chemotherapy regimens.

She first began her journey in cancer care in 2011 while working at the Ohio State University Wexner Medical Center as a senior certified pharmacy technician and accounts receivable specialist. During this time, Ms. Taglione worked with patients of different disease states including cancer, HIV, and

Hepatitis C, while overseeing medication adherence of more than 700 transplant recipients.

Her experience in benefits investigations, pharmacy billing, and knowledge of patient/financial assistance programs paved the way for her transition into a navigational role assisting cancer patients as they embark on their treatment and road to recovery.

Ms. Taglione is currently working on obtaining her bachelor's in social work from the University of Maryland Baltimore County.



Teresa Hagan Thomas, PhD, RN
Assistant Professor
University of Pittsburgh School of Nursing

Teresa Hagan Thomas, PhD, RN, is assistant professor at the University of Pittsburgh School of Nursing. Her program of research focuses on promoting patient self-advocacy among individuals with cancer. Dr. Thomas teaches public health policy to graduate students. She received her BA from the University of Notre Dame, her BSN and PhD from the University of Pittsburgh, and her postdoctoral fellowship from Massachusetts General Hospital and Harvard University.



Virginia Vaitones, MSW, OSW-CE, FAOSW
Oncology Social Worker - Retired

Virginia Vaitones, MSW, OSW-CE, FAOSW, recently retired after a 45-year career as an oncology social worker. Her daily goal during her career was ensuring patients and their families understood their disease, treatment options, and received the services/resources they needed to manage their cancer diagnosis.

Through her involvement with ACCC she has been active in educating pharma and legislators about the needs of cancer patients as they struggle to cover the costs of their treatments.

Ms. Vaitones is committed to the team approach in caring for the cancer patient and made it her president's theme during her tenure as ACCC president. She is past president of the Association of Oncology Social Work and currently serves on the Board of Oncology Nursing Certification.



Association of Community Cancer Centers

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The **Association of Community Cancer Centers (ACCC)** is the leading advocacy and education organization for the multidisciplinary cancer care team. ACCC is a powerful network of 24,000 cancer care professionals from 2,100 hospitals and practices nationwide. ACCC is recognized as the premier provider of resources for the entire oncology care team. For more information visit acc-cancer.org or call 301.984.9496. Follow us on Facebook, Twitter, and LinkedIn, and read our blog, ACCCBuzz.

The **ACCC Financial Advocacy Network** is the leader in providing professional development training, tools, and resources that will empower providers to proactively integrate financial health into the cancer care continuum and help patients gain access to high quality care for a better quality of life.

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