

Financial Advocacy Network Think Tank Summit

August 21, 2019
Washington, D.C.

8:00 – 8:45 AM	Registration and Networking Breakfast
8:45 – 9:00 AM	Welcome and Opening Remarks Facilitator: Deat LaCour, PhD Industrial-Organizational Psychologist, <i>American University</i> Christian G. Downs, JD, MHA Executive Director, <i>Association of Community Cancer Centers</i>
9:00 – 9:30 AM	Icebreaker Facilitator: Deat LaCour, PhD Industrial-Organizational Psychologist, <i>American University</i>
9:30 – 9:45 AM	Addressing Patient Needs in a Changing Landscape Clara Lambert, BBA, OPN-CG Oncology Financial Navigator, <i>Advocate Good Samaritan Borade Cancer Center</i> Advisory Committee Chair, <i>ACCC Financial Advocacy Network</i>
9:45 – 10:00 AM	Strategic Planning Think Tank Facilitator: Deat LaCour, PhD Industrial-Organizational Psychologist, <i>American University</i>
10:00 – 11:30 AM	<i>Concurrent Session</i> Think Tank Session 1: Collaboration with the Care Team Think Tank Session 2: Measuring, Tracking, and Reporting Value Think Tank Session 3: Elements to Consider for Implementation/Making the Case
11:30 – 12:00 AM	Group Report Out
12:00 – 12:30 PM	Impact vs. Feasibility Scoring

- 12:30 – 1:30 PM** **Networking Lunch**
ACCC 2019 Census Survey – Review
- 1:30 – 1:50 PM** **Promoting Collaborative Practice in the Oncology Setting**
Rebekkah Schear, MIA
Associate Director, Patient Experience, *LIVESTRONG Cancer Institutes, Dell Medical School |The University of Texas at Austin*
- 1:50 – 2:15 PM** **Breakout Session: Collaboration of Care Team and the Financial Advocate**
Facilitators: Rebekkah Schear MIA
Associate Director, Patient Experience, *LIVESTRONG Cancer Institutes, Dell Medical School |The University of Texas at Austin*
- Deat LaCour, PhD
Industrial-Organizational Psychologist, *American University*
- 2:15 – 2:30 PM** **Networking Break**
- 2:30– 2:50 PM** **Measuring Value – Tracking, Measuring, and Reporting Value**
Angie Santiago, CRCS-I
Lead Financial Counselor, *Thomas Jefferson Hospital, Sidney Kimmel Cancer Center*
- 2:50 – 3:15 PM** **Breakout Session: Tracking and Measuring Value of Financial Advocacy Services**
Facilitators: Angie Santiago, CRCS-I
Lead Financial Counselor, *Thomas Jefferson Hospital, Sidney Kimmel Cancer Center*
- Deat LaCour, PhD
Industrial-Organizational Psychologist, *American University*
- 3:15 – 3:35 PM** **Making the Case for Financial Advocacy – Elements to Consider**
Dan Sherman, MA, LPC
Financial Navigator Consultant, *The NaVectis Group*
- 3:35 – 3:50 PM** **Breakout Session: Making the Business Case and Implementing a Program, Elements to Consider**
Facilitators: Dan Sherman, MA, LPC

Financial Navigator Consultant, *The NaVectis Group*

Deat LaCour, PhD

Industrial-Organizational Psychologist, *American University*

3:50 – 4:00 PM

Recommendations Review and Closing Remarks

4:00 – 5:00 PM

Reception

5:00 PM

Meeting Adjourns