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DEEP DIVE WORKSHOPS

These focused workshops provided interactive, bi-directional learning on hot button issues in the delivery of cancer care, as participants defined, dissected, and brainstormed on identified challenges and opportunities.

Clinician Resiliency and Workforce Issues

This workshop drilled down into a key issue facing today's cancer programs and practices: how to improve resiliency and reduce burnout in members of the multidisciplinary cancer team. Two ACCC member programs that have successfully addressed these challenges, shared tactical strategies, while interactive group exercises helped to identify personal and organizational behaviors that can contribute to an exceptional and thriving workplace. Data around common themes will be collected and developed into an article for ACCC's peer-reviewed journal, *Oncology Issues*.

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Leveraging Technology to Improve Patient Education and Track Engagement

Participants focused on two critical challenges that face cancer programs and practices today. The first: how to standardize patient education across all multidisciplinary cancer team members and multiple care settings to meet accreditation standards and improve shared decision-making. The second: how to bring together existing educational resources, new technologies, and the patient voice to improve patient engagement and survivorship care.

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Real World Immuno-Oncology: A Multidisciplinary Look at Survivorship, irAEs, and Step Therapy

A multidisciplinary panel shared their perspectives on real world challenges and actionable solutions related to immune-related adverse events (irAEs), implications of step therapy for the cancer care team, and post-immunotherapy survivorship. Participants also heard directly from a patient who was personally impacted by each of these challenges.

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Strategic Partnering Options for Oncology Providers

Aimed at oncology practice leaders and hospital oncology service line executives looking to take their cancer care business and services to the “next level,” participants

learned from—and shared experiences with—peers who have progressed through and successfully executed a partnering opportunity. Case studies were presented on two predominant forms of partnering: hospital-oncologist alignment and integration, practice management, and network affiliation.

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