

DECONSTRUCTING INNOVATION

ACCC Financial Advocacy Network Pre-Conference Wednesday, October 12, 2022

11:00 AM – 11:15 AM **Welcome and Opening Remarks**

11:15 AM – 12:15 PM **Town Hall: Financial Advocacy Services Guidelines**

Description of Session: ACCC developed the first Financial Advocacy Services Guidelines in 2008. Much has changed since then. The Guidelines Task Force has spent the past six months using a participatory approach to consensus-building to develop revised guidelines. Join us to learn about the process, new guidelines, and work together to create strategies to integrate guidelines into practice. Attendees will walk away with an understanding of the newly revised advocacy guidelines and develop strategies to integrate them into practice.

Objective: To understand the newly revised advocacy guidelines and develop strategies to integrate them into practice.

12:15PM – 12:30PM **Break**

12:30 – 1:15 PM **Networking Lunch
2022 Successes and 2023 Opportunities**

Description of Session: Over lunch, connect with your peers and members of the ACCC FAN Task Forces to discuss your big wins for 2022 and priorities for 2023. Together, we will identify strategies to support workforce training and development, advocate for financial advocacy services, and create opportunities to connect and learn from each other.

Objective: To share financial advocacy successes and identify strategies and opportunities for FAN Task Forces to support the financial advocate community.

1:20 PM – 2:20 PM **Coffee Chat**

Description of Session: Join us to discuss common challenging issues and solutions for advocates providing navigation and for advocates managing teams or advocates managing and supervising teams. Attend the session most useful to you. Facilitators will provide examples of common confounding cases to find solutions for together. Attendees will hear real-life examples of common hurdles for navigators and managers and an opportunity to share solutions.

Objective: To provide real-life examples of common hurdles for navigators and administrators/managers and an opportunity to share solutions.

- *Problem Solving for Navigators*
Some examples of challenges for discussion may include: Managing financial navigation through disease progression. Supporting under/uninsured patients through charity programs. Decision making for pursuing free medication. Bring your own challenges to discuss.
- *Problem Solving for Administrators/Managers*
Some examples of challenges for discussion may include: Compensation, retention, and motivation for your team. Measuring team performance. Advocating for financial advocacy staff within the cancer center. Bring your own challenges to discuss.

2:25 PM –2:55 PM

Open Networking

Description of Session: Understanding the value of connection, this will be time to keep the conversations of the day going. There will be structured activities as well as opportunity to just chat with your peers.

2:55 – 3:00 PM

Closing Remarks & Adjourn

**Agenda subject to change.*