

Harrisburg, PA, Fall ORM Agenda

9:00 – 9:45 AM EST Breakfast

9:45 – 10:30 AM EST

Welcome and ACCC Policy Update

Matt Devino, MPH, Director of Cancer Care Delivery & Health Policy
Association of Community Cancer Centers

With the release of the proposed Hospital Outpatient Prospective Payment System and Medicare Physician Fee Schedule final rules, ACCC will cover the most pertinent policy updates that could impact cancer care delivery in 2023, including a current-state update on pharmacy benefit manager (PBM) reform.

10:30 – 11:15 AM EST

Monitoring Your Revenue Cycle with a Fiscal Watchdog

Angie Santiago, CRCS, Manager, Oncology Financial Advocacy, *Sidney Kimmel Cancer Center at the Thomas Jefferson University Health System*

Learn about the benefits of having a “fiscal watchdog” monitor your oncology service line and oversee the accuracy and functionality of your revenue cycle, including communication best practices to enable prompt response to issues that may result in revenue loss. Special attention will be given to explaining how to ensure the accuracy of registration and authorization information, claims data, and chargemaster.

11:15 – 11:45 AM EST Coffee Break

11:45 AM – 12:30 PM EST

Preparing for the Enhancing Oncology Model

Nikolas Buescher, MHS, Executive Director of Cancer Services, *Penn Medicine Lancaster General Health, Ann B. Barshinger Cancer Institute*

The Centers for Medicare & Medicaid Services has released a lot of information about the upcoming Enhancing Oncology Model (EOM), set to begin in July 2023. A cancer program administrator experienced in the Oncology Care Model shares how this new model compares to its predecessor, how his cancer center is evaluating and preparing to participate in EOM, and its potential impact on patient care.

12:30 – 1:30 PM EST Lunch Break

1:30 – 2:15 PM EST

Financial Navigation in Radiation Oncology

Francinna Scott-Jones, CPAR, ROCC, Financial Coordinator, *Northside Hospital Cancer Institute*

Unlike medical oncology, finding and accessing financial assistance for patients in radiation oncology is a daunting task due to lack of available resources and funding. Often, financial advocates must rely on their cancer program or practice’s charity fund to assist patients with their treatment costs. Learn why barriers exist in assisting with patients’ financial toxicity, how targeting other costs (e.g., utility bills, travel burden, etc.) can help, and what ACCC financial advocates are doing to address this need in oncology.

2:15 – 3:00 PM EST

Improving Your Formulary and Denials Management

Drew Mace, PharmD, Manager of Pharmacy Operations, *Penn Medicine Lancaster General Health, Ann B. Barshinger Cancer Institute*

Understand the basics of formulary and denials management, including how to develop effective practices to encourage safe use of affordable oncology medications and how to investigate and solve denials. Hear management

strategies about when and how to add or remove medications from your formulary and what's involved in these decisions; how to establish a process to receive timely alerts of denials; and how to discuss these and other workflow issues during monthly management meetings with key staff.