



8:00 – 8:30 AM CST Breakfast



8:30 – 9:15 AM CST

How to Improve Your Revenue Cycle Management

Ricky Newton, CPA, Chief Financial Officer and Chief Operating Officer, *Cancer Specialties of Tidewater, Ltd.* and *Community Oncology Alliance*

ACCC is bringing revenue cycle expert Ricky Newton back to the Oncology Reimbursement Meeting series to share how to build a successful revenue cycle management process, which means “not leaving money on the table.” Hear practical strategies for ensuring your cancer program or practice is reimbursed for all its billable services.



9:15 – 10:00 AM CST

Implementing the ACCC Financial Advocacy Services Guidelines at Your Cancer Program or Practice

Angie Santiago, CRCS, Manager, Oncology Financial Advocacy, *Sidney Kimmel Cancer Center at the Thomas Jefferson University Health System*

With the release of the updated Financial Advocacy Services Guidelines, ACCC will review these guidelines (each considered to be a minimal service, at the least, to offer all patients with cancer), share what you should communicate to your leadership about them, as well as how to grow your financial advocacy program using these guidelines.

10:00 – 10:30 AM CST Coffee Break



10:30 – 11:00 AM CST

Top 10 Common Errors & Underutilized Codes

Teri Bedard, RT(R)(T), CPC, Executive Director, Client & Corporate Resources, *Revenue Cycle Coding Strategies*

ACCC coding expert Teri Bedard discusses the top coding errors she sees, including how to catch these mistakes before you make them and how to rectify coding errors when made. Additionally, Bedard will discuss the top oncology-related codes she considers to be underutilized, providing you the information needed to use these codes correctly and accurately in practice.



11:00 – 11:45 AM CST

Strategies for Negotiating with Payers

Altı Rahman, MHA, MBA, CSSBB, Practice Administrator, *Oncology Consultants, P.A.*
Kathy Oubre, MS, Chief Executive Officer, *Pontchartrain Cancer Center - Covington*

Utilizing negotiation strategies with payers to change policies that restrict access to care are critical to providing high-quality and equitable cancer care to patients. Take home strategies shared by subject matter experts that will enhance your relationship with payers and ensure appropriate reimbursement for provided oncology services.





11:45 AM – 12:15 PM CST

It Takes a Village: Billing for the Multidisciplinary Cancer Care Team

Teri Bedard, RT(R)(T), CPC, Executive Director, Client & Corporate Resources, *Revenue Cycle Coding Strategies*

As physicians are tasked with seeing more patients every day, many comprehensive cancer care services are provided by ancillary staff. A refresher course on what services can and cannot be billed, including advanced practice provider (APP) and survivorship visits, patient education sessions, dietitian services, genetic tCSTing and counseling, psycho-social services, distress screening, and more.

12:15 – 12:45 PM CST Lunch Break



12:45 – 1:15 PM CST

Pharmacy Benefit Managers: The What and How?

Joy Gibson, PharmD, Pharmacy Manager, *Tennessee Cancer Specialists, PLLC*

Understand the role pharmacy benefit managers (PBMs) play in oncology drug spending and how advocates are working at the state and federal level to regulate PBMs, including requiring greater transparency, banning “spread pricing,” and reining in high prescription costs for which patients are often responsible.



1:15 – 2:00 PM CST

The Oncology Pharmacy Is Your Prior Authorization Ally

Andre Harvin, PharmD, MS, Executive Director of Pharmacy, Oncology Services, *Cone Health Cancer Center*

Sarah Shaw, Oncology Program Manager, *St. Luke’s Cancer Institute*



Prior authorizations (also known as prior approvals or pre-certifications) are critical to ensuring patients can begin their prescribed anti-cancer treatment on time. Learn more about the oncology pharmacy’s role in gaining prior authorizations and how they can be your ally, allowing the financial advocacy and oncology pharmacy teams to work in tandem to ensure patients receive high-quality cancer care without delay.