



**2019 ACCC Institute for the Future of Oncology**  
***Collaborate. Educate. Compensate: A Prescription for Sustainable Cancer Care Delivery***  
**Thursday, June 27, 2019**  
**Agenda**

Although the Institute has an inherent focus on collaboration—bringing key stakeholders together to participate in interdisciplinary dialogue—and education—any relevant tools, resources, and findings from the Institute will be disseminated to the ACCC membership and the greater oncology community—we propose to focus this year’s Institute on the last part of the 2019-2020 Presidential Theme: compensation.

***How do we communicate the value of comprehensive cancer care to internal (i.e., hospital CEOs) and external (public and private payers) stakeholders to make the argument that ALL services delivered by the multidisciplinary cancer care team should be compensated? More, how do we help develop and then successfully operationalize new alternative payment models, such as bundled or episode-based payments?***

**8:00-8:15 AM**

**Welcome and Recap of the 2019-2020 ACCC President’s Theme**

*Ali McBride, ACCC President*

**8:15-8:30 AM**

**Uncompensated Care: Setting the Stage for How We Got Here**

*Jessica Turgon, Moderator*

A brief look at the fee-for-service model and how we got where we are today with regards to the many uncompensated services cancer programs provide. As cancer care treatment evolved, becoming ever more complex, more members of the multidisciplinary cancer care team began providing services to patients, i.e., pharmacists, nurse navigators, social workers, dietitians, financial advocates, etc. This trend will continue into the foreseeable future with new disciplines, such as genetic counselors, prehab and rehab specialists, integrative oncologist specialists, and pathology, providing direct services to patients. The question: Now that we are moving into a value-based world, how do we ensure compensation for the comprehensive cancer care we deliver? The answer: By showing the value of these services in terms of how they improve quality of care and the patient experience and how they can often help reduce the cost of healthcare (i.e., reduced ER visits, shorter hospital LOS, etc.)

**8:30-9:15 AM**

**Icebreaker Exercise**

*Jessica Turgon, Moderator*

Attendees will introduce themselves and share their answers to this question: ***What is your cancer program’s biggest challenge in terms of uncompensated care?*** An internal challenge might be justifying adding an FTE whose services are not currently reimbursed, for example a financial advocate or a navigator. An external challenge might be making the argument to a major payer that education provided by a nurse during a survivorship visit should be reimbursed.

**9:15-9:45 AM**

**Preliminary Results from the ACCC Comprehensive Cancer Care Survey**

*Leigh Boehmer, ACCC Medical Director*

Hear what your fellow attendees had to say and provide feedback before the survey is released to the full membership.

**9:45-10:00 AM**

**Refreshment Break**

### **10:00-10:45 AM**

#### **Case Studies: Lessons Learned from OCM Practices**

*Jessica Turgon, Moderator*

Hear from two OCM practices that now have a few years of experience working with public and private payers around alternative payment models (APMs). Hear how they are showing the *value* and *cost-savings* of comprehensive cancer care and share what you—and your cancer program—can take away from their experience.

### **10:45-11:15 AM**

#### **Building a Case for Reimbursement of Uncompensated Services**

*Ali McBride, ACCC President*

*Jessica Turgon, Moderator*

Small groups discussions on how cancer programs can show the *value* and *cost-savings* of comprehensive care to internal and external stakeholders. Brainstorm strategies for how to initiate these conversations and with whom? Share what tools and/or resources your cancer program *currently has* and identify tools and/or resources *that are needed* to make a successful argument for reimbursement. Consider these important services in your conversations: financial advocacy/counseling, 2) clinical pharmacy services, 3) survivorship planning, 4) anti-cancer agent education, 5) patient navigation, 6) genetic counseling, 7) psycho-social support. Whenever possible identify opportunities and next steps to help move these conversations forward.

### **11:15 AM-12:15 PM**

#### **Report Out of Small Group Discussions**

*Jessica Turgon, Moderator*

A notetaker from each group will report out to the larger group; reports will be captured by the graphical recorder.

### **12:15-12:30 PM**

#### **Feasibility and Impact Voting to Identify Next Steps & Goals**

Participants break to view notes from the graphical recorder and identify vote:

- ✓ With a red asterisk, actions/next steps they believe would have the most impact
- ✓ With a green asterisk, actions/next steps they deem the most feasible to carry out

### **12:30-1:00 PM**

#### **Review of Next Steps & Goals**

*Ali McBride, ACCC President*

*Jessica Turgon, Moderator*

A recap of the actions/next steps as identified by the group. A discussion of what participants commit to doing when they return to their program, and how information from the Institute—along with data from the Comprehensive Cancer Care Survey—can inform the development of a concise playbook that members can use to: 1) communicate the value of comprehensive cancer care to internal and external stakeholders and 2) help make the case for appropriate compensation now and in the future.

### **1:00-2:00 PM**

#### **Networking Lunch**