

## Attention Delegate Reps:

## It's in the Mail!

s a benefit of membership, the Association of Community Cancer Centers (ACCC) is mailing the *Oncology Reimbursement Toolbox Workbook* and **DVD** to the Delegate Representatives of all ACCC Institutional Members. These innovative tools were developed



Project (CPIP), a well-received onsite training workshop. Now, ACCC is making these training materials available for *all* ACCC Institutional Members.

The DVD and workbook are designed specifically for hospital-based cancer programs to help improve financial results and thereby create and maintain the best cancer program possible. Included is a detailed explanation of the hospital outpatient revenue generation process for cancer services, which encompasses medical oncology, radiation oncology, and pharmacy. The workbook and DVD are supported by an educational grant from Amgen Inc.

## Oncology Reimbursement— A Team Approach

To succeed under the ambulatory payment classification (APCs) methodology, hospitals must change their internal operations and adopt a team approach to managing outpatient

oncology services. These educational tools will help your Patient Accounts Department work more closely with all of the departments involved in providing outpatient oncology services. Charge preparation isn't just a job for the Cancer Center Administrator or the Financial Department. To develop accurate pricing and to analyze and improve the efficiency of what you do requires input from staff members with a wide range of clinical and financial knowledge and expertise: your oncology service providers, pharmacy director, clerical support staff, admissions, managed care and Medicare experts, compliance specialists, and more.

## **Putting These Tools to Work**

These materials are designed to educate your staff. Start by bringing your team together to view the workbook's opening chapter and welcome of the DVD. Each chapter is designed to promote discussion and raise awareness of the value of team

interaction in oncology reimbursement. The workbook is organized into seven chapters:

- 1. Charge preparation
- 2. Charge capture
- 3. Claims production
- 4. Payment processing
- 5. Medical oncology
- 6. Radiation oncology and oncology imaging
- 7. A summary.

Gather your team and plan to view a DVD chapter or two a week. Then, share the workbook with your team.

ACCC is confident that the Oncology Reimbursement Toolbox Workbook and DVD will help your institution operate more effectively and efficiently, as well as assist in planning the strategic direction for your oncology program. If you have questions about the CPIP or the Oncology Reimbursement Toolbox Workbook and DVD, contact LuAnne Bankert at labankert@accc-cancer.org.



website at www.accc-cancer.org for symposium dates and locations.