



Announcing the Winners of the 2011 ACCC Innovator Awards

The Association of Community Cancer Centers (ACCC) is proud to announce the winners of the 2011 ACCC *Innovator Awards*. This award honors member programs that have exhibited forward-thinking strategic planning and management and/or developed pioneering programs, tools, and replicable models that they are willing to share with the oncology community. The first annual ACCC *Innovator Awards* will be presented during ACCC's 28th National Oncology Conference in Seattle, Wash., Oct. 19–22. Each recipient will share their award-winning program at a session during the conference. Congratulations to:

- Spartanburg Regional Medical Center, Marsha & Jimmy Gibbs Regional Cancer Center, Spartanburg, S.C., will present “Changing the Paradigm of Care Delivery for Survivors in the Community.”
- Kansas City Cancer Center,

Overland Park, Kans., will present “Teach Your Staff Lean Six Sigma Principles.”

- Memorial University Medical Center, Curtis and Elizabeth Anderson Cancer Institute, Savannah, Ga., will present “Nip It in the Butt: Breathing in the Truth about Tobacco.”
- University of Colorado Hospital, University of Colorado Cancer Center, Aurora, Colo., will present “A Short Case Study on Academic Medicine Joint Strategic Planning.”
- Holy Cross Hospital Cancer Institute, Silver Spring, Md., will present “Virtual Communications Within & Beyond the Cancer Program.”
- Aurora St. Luke’s Medical Center, Cancer Center, Milwaukee, Wisc., will present “How to Assess Capital Needs—Objectively.”
- MultiCare Health System, MultiCare Regional Cancer Center, Tacoma, Wash., will present “Leveraging Information Technology to Enhance the Patient Experience.”
- Nancy N. and J.C. Lewis Cancer & Research Pavilion at St. Joseph’s/Candler, Savannah, Ga.; Harbin Clinic, Rome, Ga.; and The Medical Center, Inc., John B. Amos Cancer Center, Columbus, Ga., will present “Navigating for Improved Outcomes.”
- Mountain States Tumor Institute, St. Luke’s Regional Medical Center, Boise, Idaho, will present “A Pharmacist-Run Oral Chemotherapy Program: An Economic and Clinical Opportunity.”
- Southside Regional Medical Center Cancer Center, Petersburg, Va., will present “Oncology-Related Fertility Needs in the Community Setting.”
- Bridgeport Hospital, Norma F. Pfriem Cancer Institute, Bridgeport, Conn., will present “The Patient Passport” (see “First Person,” pages 55–56).
- Oregon Health and Science University, Knight Cancer Institute, Portland, Ore., will present “Telepharmacy: The Future Is Now.”

ACCC thanks all of the cancer programs that submitted applications for this award. 📧

Help Us, Help You! Grow Member Resources on ACCC’s MyNetwork

Did you know that you can find job descriptions for 13 different oncology positions in ACCC’s MyNetwork resource library? In fact, in the past month, MyNetwork has had 7 new discussion threads seeking job descriptions. These posts have gotten a great response, with members around the country posting useful job descriptions to ACCCExchange’s resource

library. We want to grow this section of the resource library even more, to include position descriptions and salary ranges for all members of the multidisciplinary cancer care team, so that ACCC members have easy access to a comprehensive resource when they need to advertise for a new position or update a job description.

Help ACCC grow! Post any job descriptions you’d like to share to MyNetwork. Please include salary range and the document description.

Here’s how. Log in to MyNetwork, click on “Resources” and then “Add Document.” Give your docu-

ment a title and a description. Select “ACCCExchange” as the library, and “Position Descriptions” as the folder. Upload your position description and you’re done!

If this is your first time logging into MyNetwork, go to www.accc-cancer.org/MyNetwork for helpful instructions. Need help? Email: mynetwork@acc-cancer.org. 📧



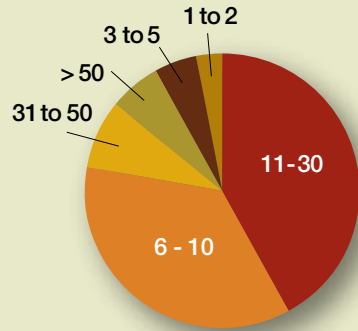
2011 Cancer Program Administrator Survey

In April 2011 ACCC encouraged cancer program administrators employed at ACCC-member programs to take an online survey. One hundred and thirty administrators responded. Topics explored by the survey include job satisfaction, responsibilities, and salary.

Generally, cancer program administrators seem to be a happy group. Ninety-one percent report being “very satisfied” or “satisfied” with their jobs. And a majority of respondents (75 percent) plan to continue in their positions as full-time cancer program administrators. About 17 percent say they plan to move into other areas of hospital administration.

Although a majority of respondents report that the economy is affecting their ability to access the capital needed to acquire new technologies or expand services, 64 per-

How Many Staff Do They Directly Supervise?



cent say they are considering adding or upgrading EHR system(s), and 56 percent have the funds and are considering adding and/or upgrading linear accelerators in 2011-2012.

The median annual total salary is \$124,000, up about 8.5 percent from \$114,000 in 2009. The average annual total salary is \$133,794 up about 9 percent from \$121,458 over the two years since the last survey. Two-thirds (67 percent) of the administrators report that they receive additional compensation in the form of incentives and bonuses, up from 57 percent in 2009.

Cancer program administrators have a busy workload, including financial, operational, management, and educational/professional and program development responsibilities. They devote extensive time and effort on three “primary” responsibilities— 1) mentoring staff and subordinates to maximize their abilities; 2) assisting staff to understand and support organizational policies and objectives; and 3) conducting and documenting regular meetings with all department personnel. At the opposite end of the spectrum, administrators spend less time supervising additional services outside the cancer service line (such as bariatrics or wound care), applying for and managing grants, and managing clinical research.

Developing an effective strategic plan, including ongoing goals and objectives to support the plan, remains the number one operational responsibility, just as in the 2009 survey.

The full 2011 Cancer Program Administrator survey is available to ACCC members at: <http://www.accc-cancer.org/myNetwork>. Questions? Email: mynetwork@acc-cancer.org.

Advertisers' Index

Company	Page
Bristol-Myers Squibb www.bms.com	6-9
Eli Lilly and Company www.lilly.com	Cover 4
Elekta Company www.elekta.com	Cover 3
The Leukemia & Lymphoma Society www.lls.org	3
Oncology Management Consulting Group www.oncologymgmt.com	14
Professional Opportunities	39
Varian Medical Systems www.varian.com	Cover 2
Wal-Star, Inc. www.wal-star.com	54

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