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#### Financial Assistance Pre-Conference

Sharpen your skills and discuss relevant issues related to providing financial assistance to patients and their families. Plus, all attendees receive a free copy of ACCC's *Financial Assistance Toolkit*. Register today at [www.accc-cancer.org/oncologyconference](http://www.accc-cancer.org/oncologyconference).



#### ACCC's 2013 Innovator Award Winners

From a comprehensive mobile health service, to a telehealth model for delivering genetic counseling, to an outpatient palliative care program, see how these award-winners have improved the patient experience and strengthened their cancer program at [www.accc-cancer.org/innovator](http://www.accc-cancer.org/innovator).



#### ACCC Releases White Papers

ACCC's first Institute for the Future of Oncology forum explored key issues such as the new reality for providers and the (as yet unrealized) potential for improved patient care through health information exchanges. White papers from the Institute, including discussion on how oncology can best move forward on these issues, are available at [www.accc-cancer.org/institute](http://www.accc-cancer.org/institute).



#### Molecular Testing: Trends & Best Practices

Missed ACCC's webinar? Learn about molecular testing from a non-clinical perspective, including future trends at [www.accc-cancer.org/moleculartesting](http://www.accc-cancer.org/moleculartesting).

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Send correspondence, display advertising, insertion orders, printing materials to Mal Milburn, *Oncology Issues*, 11600 Nebel St., Suite 201, Rockville, MD 20852. Questions for general information may be directed to 301-984-5704.

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# fast



## SEQUESTER IMPACTING ALL SITES OF SERVICE

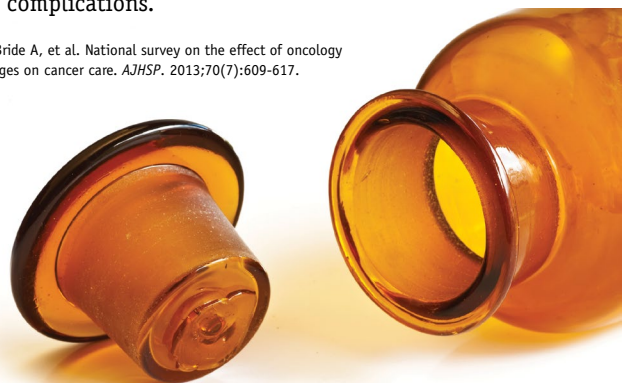
- When asked if changes were made due to sequestration, **58%** of cancer programs responded "Yes"
- Of those, **78%** reduced operating expenses and **35%** referred patients to other sites of service
- **13%** had to delay treatment of patients
- **14%** had to treat patients in a non-oncology infusion setting.

Source: Association of Community Cancer Centers.  
[www.accc-cancer.org](http://www.accc-cancer.org).

## Survey Says—Drug Shortages Mean Greater Risk to Patients

- **98%** of respondents report a shortage of at least 1 chemotherapy agent or other essential cancer-related drug in the previous 12 months
- **93%** report that shortages forced delays in chemo administration or other changes in therapy
- **44%** of institutions had to either halt or delay enrollment in clinical trials
- About **33%** report pharmacy staff spend at least 20 hours each week working on issues related to the drug shortage
- **16%** tied shortages to adverse patient outcomes, including disease progression or more treatment-related complications.

Source: McBride A, et al. National survey on the effect of oncology drug shortages on cancer care. *AJHP*. 2013;70(7):609-617.



# facts

## Americans Graded on Medication Adherence

- Americans earn only a **C+** grade on average in terms of taking their medication properly.
- 1 in 7 adults with chronic conditions—the equivalent of more than 10 million adults—received an **F** grade.
- Collectively, one-third of respondents received either a **D** or **F**.
- Bottom line: these grades may understate the non-adherence problem due to the self-reported nature of the answers and potential reluctance to admit to undesirable behaviors.
- The biggest predictor of medication adherence: patients' personal connection (or lack thereof) with a pharmacist or pharmacy staff.

Source: National Community Pharmacists Association. *Medication Adherence in America: A National Report Card*. [www.ncpanet.org](http://www.ncpanet.org).



## WHAT ARE RACS COSTING OUR HOSPITALS?

A majority of hospitals (**63%**) reported spending more than **\$10,000** in the first quarter of 2013 to handle recovery audit contractor (RAC) requests, with **46%** spending more than **\$25,000**, and **10%** spending over **\$100,000**, according to the American Hospital Association.

Source: *BNA Health Care Daily Report*, June 6, 2013.

## EHR Adoption at All-time High

More than 3 in 4 U.S. physicians are now using electronic health records that they or a hospital partner own.

Source: *2013 Physician Practice Technology Survey*. Physicians Practice. A division of UBM Medica US.

## Yet White House Report Finds...

Underserved and minority populations face many barriers to HIT (health information technology) adoption, including a lack of digital literacy and limited access to resources.

Source: Summary report from the 2013 White House Summit on Achieving eHealth Equity. Department of HHS.