more online @ accc-cancer.org

Gap Assessment Tool

With its "Let's Be Clear: Communicating to Improve the Cancer Patient Experience" education initiative, ACCC seeks to help cancer programs across the country improve survivorship programming through the application of the health literacy principles. A key component of the project: a gap assessment to identify education needs and pinpoint areas in your cancer program where targeted health literacy efforts could improve patient care. accc-cancer.org/health-literacy.

Going Gemba?

BLOGS This Lean process asks unbiased observers to see what is happening around them. Put simply, during a Gemba walk, participants "go see, ask why, and show respect." They walk through the processes of care, ask why things are being done that way, and respectfully take notes without confrontation. Learn more at: accc-cancer.org/ACCCbuzz/go-to-gemba.



Managing Immune-Related Adverse WEBINAR Events—Learning from Case Studies

Early identification and management of immunerelated adverse events (irAEs) is paramount. This webinar, sponsored by the ACCC Institute for Clinical Immuno-Oncology (ICLIO), discusses the nuances of irAEs and illustrates effective management approaches through case examples. register.gotowebinar.com/register/7675612991510161666



Fall Update to 2017 Patient Assistance GUIDE and Reimbursement Guide

New content includes valuable advice on how to develop, implement, and improve co-pay, foundation, and patient assistance billing processes, as well as updated assistance programs, including the CoverOne™ program for Bavencio® (avelumab) injection. accc-cancer.org/publications/PatientAssistanceGuide.asp.

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More than 80% of healthcare executives say the effort to repeal and replace the **Affordable Care Act** has not caused them to pause or otherwise

change their approach to population health management, part of efforts to improve the quality and reduce the cost of healthcare.

Source. July 2017 Survey of U.S. healthcare executives by Health Catalyst, healthcatalyst.com.

3 out of 4 Americans are Concerned about Potential Healthcare **Policy Changes**

81% of Americans are aware of the healthcare debates in Washington, D.C., and of those, 92% are concerned about those changes and 59% are very or extremely concerned. The 3 biggest fears include:

- 1. Loss of coverage for those with pre-existing conditions—42%
- 2. Reduction in Medicare coverage for seniors—31%
- **3.** No employer mandate to offer healthcare coverage—**30%**.

Source. Transamerica Center for Health Studies. Healthcare Consumers in a Time of Uncertainty: Fifth Annual Nationwide TCHS Survey, 2017. transamericacenterforhealthstudies.org/docs/default-source/research/healthcare-consumers-in-a-time-of-uncertainty. pdf?sfvrsn=2.



facts

Focus Group Finds Most Oncologists Don't Discuss Exercise with Patients

- 95% of patients surveyed felt they benefited from exercise during treatment, but only 3 of the 20 patients interviewed recalled being instructed to exercise.
- While all oncologists noted that exercise benefits patients though not all patients—only 1 of the 9 oncologists surveyed documented discussion of exercise in patient charts.
- More than 80% of patients noted that they would prefer a home-based exercise regimen aligned with their personal schedules and symptoms.
- While patients noted a preference that exercise recommendations come from their oncologists, providers wish to refer patients to specialist care for exercise recommendations citing not only mounting clinic schedules, but also a lack of education about appropriate physical activity recommendations for patients.



Fewer Than 1 in 4 Docs Feel "Well Prepared" For Quality Reporting Rules

MACRA looks to reshape how Medicare pays physicians under the Quality Payment Program (QPP). Yet, an AMA survey of **1,000** practicing physicians involved in practice decision-making related to QPP shows that fewer than **1** in **4** physicians feel well prepared to meet its requirements in 2017.

Source: Are Physicians Ready for MACRA/QPP? assets.kpmg.com/content/dam/kpmg/us/pdf/2017/06/8025-KPMG-AMA_MACRAsurvey-6-27.pdf.



4 Steps a HIPAA-Covered Entity Must Take in Response to a Cyber Attack

- Execute response and mitigation procedures and contingency plans.
- Report the crime to law enforcement agencies, such as state or local law enforcement and the FBI.
- 3. Report all cyber threat indicators to federal and information-sharing and analysis organizations, including the Department of Homeland Security, the HHS Assistant Secretary for Preparedness and Response, and private-sector organizations.
- 4. Report the breach to the Office for Civil Rights as soon as possible, but no later than 60 days after the discovery of a breach affecting 500 or more individuals; notify affected individuals and the media unless a law enforcement official requests a delay in reporting.

Source. Department of Health and Human Services. hhs.gov/sites/default/files/cyber-attack-checklist-06-2017.pdf.

