

REPORT | **ACCC's 2021 Impact Report**

Discover resources and tools ACCC developed to support its 2021 strategic priorities: lessons learned from COVID-19, health equity, clinical research, cancer prevention and screening, quality improvement, and advocacy, among others. acc-cancer.org/impact.

PODCAST | **ICYMI: Live from AMCCBS**

ACCC's CANCER BUZZ spoke to thought leaders to get deeper insights into their sessions and top takeaways from AMCCBS 2022. These 5- to 7-minute podcasts discuss industry reconfiguration trends, effective practices for measuring new models of care, reimbursement of precision medicine, and the Cancer Moonshot Part II. acc-cancer.org/amccbs-live.

RESOURCES | **ACCC Biosimilars Education Center**

Resources include a Biosimilars Discussion Guide that answers FAQs and serves as a conversation starter between providers and patients; podcast where Miami Cancer Institute shares its approach to helping patients with cancer understand why biosimilars may be their best—and most cost-effective—treatment option; and a Biosimilars Implementation Roadmap. acc-cancer.org/biosimilars-ed.

PUBLICATION | **Business Case Studies**

Share these seven discipline-specific business briefs with your c-Suite to justify hiring staff, including genetic counselors, dietitians, financial navigators, and more. Turn to page XX to read Making the Business Case for Hiring an Oncology Social Worker. Download the entire series online at acc-cancer.org/business-briefs.

BLOG | **Congress Passes Bills to Extend Telehealth and Fund Cancer Research**

In the \$1.5 trillion spending package for FY2022, Congress extended Medicare telehealth flexibilities for 151 days beyond the end of the COVID-19 public health emergency and appropriated \$1 billion to create the Advanced Research Projects Agency for Health, part of the Cancer Moonshot relaunch. acc-cancer.org/2022omnibus.

VIDEO | **Digital Patient Assistance & Reimbursement Guide**

A pharmacist and an oncology operations manager share how this digital tool can help you find resources in less time, so patients can access—and better afford—their cancer treatments. acc-cancer.org/dpag-podcast.

fast

5 Biggest Challenges Facing the Healthcare Workforce

1. Competitive market for talent (71%)
2. Vaccine mandates (42%)
3. Employee burnout (41%)
4. Rapid employee turnover (40%)
5. Limitations to offer remote work (23%)



Source: Akasa. "No Resignation: Solving Today's Greatest Staffing Challenges in the Healthcare Revenue Cycle."



8 Goals of Psychological First Aid

1. **Contact & Engagement.** Respond to contact initiated by your co-workers from a non-intrusive, compassionate, and helpful position.
2. **Safety & Comfort.** Enhance your co-workers' immediate and ongoing sense of safety and provide physical and emotional comfort.
3. **Stabilization.** Calm and orient to the present co-workers who are emotionally overwhelmed or distraught.
4. **Information Gathering.** Identify your co-workers immediate needs and concerns.
5. **Practical Assistance.** Offer help to address their immediate needs and concerns.
6. **Social Supports.** Establish brief and ongoing with contact with primary supportive others.
7. **Information on Coping.** Provide information on stress reactions and normalize reactions.
8. **Link to Ongoing Services.** Connect co-workers with ongoing services and resources that might be helpful.

Source: Webber JM, et al. Disaster mental health counseling: skills and strategies. *Disaster Mental Health Counseling: A Guide to Preparing and Responding*. 4th Edition. Alexandria, VA. American Counseling Foundation.

facts



Survey Finds Americans Need More Education on Annual Screenings



Of the **7** most common preventative health screenings—breast cancer, colon cancer, prostate cancer, skin cancer, dental, HPV/Pap, and vision—just **2%** of respondents knew all **7** guidelines and only **16%** knew at least **5** of **7** of the guidelines.

Source. National survey of 1,078 Americans. tempus.com/study-confirms-that-americans-neglected-their-healthcare-during-covid-19-pandemic.

Puppy Love

Key findings from a Wag! Survey of More Than 1,000 Americans:

- **Dogs are the best medicine: 93%** say parenting a dog provided them mental health support, and **48%** say that dog parenting decreased their anxiety.
- **People returning to in-person work will miss their dogs: 41%** will miss their dogs more than their kids or spouses.
- **New dog parents are worried their pet will miss them:** Of people who adopted during the pandemic, **76%** are nervous about pet care challenges after returning to work in-person.
- **Puppy love is real: 37%** say the most surprising thing about parenting a new puppy was the overwhelming amount of love for their new friend.

Source. Wag! Survey. prnmedia.prnewswire.com/news-releases/wag-survey-reveals-people-returning-to-work-will-miss-their-dog-more-than-kids-or-spouse-301500827.html.

Actions to Take to Safeguard the Emotional and Psychological Needs of Healthcare Workers

- 1. These are non-normal times: adjust expectations.** Give clinicians more flexibility and autonomy, for example, work with legal, compliance, and IT to identify documentation that can be paused or eliminated.
- 2. Get rid of stupid stuff.** Partner with clinicians to identify and remove low-value work through a rapid improvement process, for example, eliminate unnecessary mandatory training requirements.
- 3. Get radical to shore up staffing.** Get frontline teams the help they need, for example, create new types of shifts to fit care needs.
- 4. Designate a well-being executive.** Appoint one person with operational authority to oversee and align all clinician well-being efforts, for example, align well-being work with diversity, equity, and inclusion efforts.
- 5. EAP is not enough! Do more.** Ensure adequate mental healthcare, including quality mental health counseling, a quality peer-support program, and psychological first aid training.

Source. National Academy of Medicine. Action Collaborative on Clinician Well-Being and Resilience. 2022 Healthcare Workforce Rescue Package. allinforhealthcare.org/pages/2022-healthcare-workforce-rescue-package.

