

CONGRATULATIONS 2022 ACCC INNOVATOR AWARD RECIPIENTS

ACCC is proud to recognize these Cancer Program Members for their significant achievements in creating compelling solutions in oncology care.

DUKE CANCER INSTITUTE, DUKE ENDO ONCOLOGY PROGRAM, DUKE ENDOCRINOLOGY

Durham, North Carolina

e-Consults for Immune-Related Toxicities Improve Patient Access and Reduce Costs

ROCHESTER REGIONAL HEALTH – LIPSON CANCER INSTITUTE

Rochester, New York

Collaborative Care: A Model for Embedding Counseling in Oncology and Palliative Care

ONCOLOGY HEMATOLOGY CARE, INC.

Cincinnati, Ohio Closing the Testing Gap: Standardization of Comprehensive Biomarker Testing in NSCLC

MOUNT SINAI HEALTH SYSTEM, DEPARTMENT OF RADIATION ONCOLOGY

New York, New York

An Advanced Practice Radiation Therapist Role Improves Quality, Efficiency, Wellness and Administrative Outcomes

ORLANDO HEALTH CANCER INSTITUTE

Orlando, Florida Leveraging Technology to Develop an Express Symptom Management Program and Prevent ED Visits

ST. ELIZABETH CANCER CENTER

Edgewood, Kentucky A Model for Demonstrating Sustainable Outreach for Cancer Screening

Join us on October 4-6,

to hear from the 2023 ACCC Innovator Award recipients during the ACCC 40th National Oncology Conference—live in Austin, Texas!

For more information and to register, visit accc-cancer.org/NOC

INNOVATE. ACHIEVE. INSPIRE.



ONCOLOGY ISSUES

The Journal of the Association of Community Cancer Centers

> Editor-In-Chief Mark Liu, MHA

Executive Director Christian G. Downs, JD, MHA

Chief Medical Officer Deputy Executive Director Leigh Boehmer, PharmD, BCOP

> Managing Editor Monique J. Marino

Associate Editors Rania Emara Stephanie Helbling Chidi Ike Maddelynne Parker

EDITORIAL BOARD

Robert R. Buras, MD Lindsey Byrne, MS, CGC Alissa Huston, MD Heather Jackson, PhD, APRN-BC, NEA-BC, FAANP Sarah Jax, RN, MA, CNP, AOCNP Jeffrey Kendall, PsyD Keri Michalilk, MHA, BSN Laura Vondenhuevel, BS, RHIT, CTR

> ACCC EXECUTIVE COMMITTEE President Olalekan Ajayi, PharmD, MBA

> President-Elect Nadine J. Barrett, PhD, MA, MS

Treasurer Douglas Flora, MD, LSSBB

Secretary Una Hopkins, RN, FNP-BC, DNP

Past President David R. Penberthy, MD, MBA

ACCC Board of Trustees

J. Renea Austin-Duffin, MPA JiaJoyce Conway, DNP, CRNP, AOCNP Jorge J. Garcia, PharmD, MS, MHA, MBA, FACHE Matthew Manning, MD, FASTRO Lailea Noel, PhD, MSW Kurt Oettel, MD Lori Schneider Leigha Senter-Jamieson, MS, CGC Cardinale B. Smith, MD, PhD Wendi Waugh, BS, RT(R)(T), CMD, CTR

Oncology Issues serves the multidisciplinary specialty of oncology care and cancer program management.

Oncology Issues (ISSN: 1046-3356) is published bimonthly for a total of 6 issues per year by the Association of Community Cancer Centers (ACCC), 1801 Research Blvd, Suite 400, Rockville, MD 20850-3184, USA. Copyright © 2023 by the Association of Community Cancer Centers. All rights reserved. No part of this publication may be reproduced, stored, transmitted, or disseminated in any form or by any means without prior written permission from the publisher.

#AMCCBS, the 2023 ACCC Innovator Award Winners, and More

BY MARK LIU, MHA



have always found the Association of Community Cancer Centers (ACCC) Annual Meeting & Cancer Center Business Summit (#AMCCBS) to be an energizing and inspiring

meeting, where attendees discuss the latest trends and challenges and share best practices. This year's meeting was no different, and, outside of the general sessions, the afternoon's facilitated breakout discussions allowed attendees to get into the details of their own processes and workflows around specific focus areas. It was clear that everyone enjoyed leaving the virtual meeting setting behind and getting back to the in-person meetings, where we could share dialogue, laughter, and collegiality. Also, being in D.C. to catch some of the early cherry blossoms is always a nice perk!

The healthcare workforce is evolving, and the 2023-2024 theme of ACCC President, Olalekan Ajayi, PharmD, MBA, could not be timelier: (*Re*)building the Oncology Workforce to Deliver the Next Generation of Cancer Care. You can read more about this theme and what Dr. Ajayi is planning in his "President's Message" on page 4.

I have personally experienced and heard from many ACCC members about the retention and recruitment challenges they face across various disciplines and specialties. We will likely all benefit from future programming that ACCC is putting together to support its members in these areas.

And on the topic of future programming, I would personally like to thank all the ACCC member programs that submitted applications for the 2023 ACCC Innovator Awards. This year's winners are listed on page 2 of this issue (immediately preceding this column). These award-winning cancer programs and practices are also recognized on the ACCC website at <u>accc-cancer.org/</u> Innovator. I look forward to hearing and learning from these peer-selected winners at the ACCC 40th National Oncology Conference on Oct. 4 to 6, in Austin, Texas. The ACCC Innovator Award program has been such a wonderful way to highlight the visionary and compelling ideas implemented in oncology programs and practices across the country.

Yet there is plenty of great information for you in this issue. Our cover article features 2022 ACCC Innovator Award Winner Baptist Health's Miami Cancer Institute and its efforts to improve oral oncolytic compliance through a vigorous overhaul of its education, consent, and adherence processes and standards. Then read about the experience of two other 2022 ACCC Innovator Award winners—Arthur G. James Cancer Hospital and Richard J. Solove Research Institute (OSUCCC - James) and Ochsner Health, Ochsner Cancer Institute-as they discuss the creation of a rapid cancer diagnostic clinic and the development of a digital chemotherapy remote monitoring program, respectively. One of the greatest benefits to ACCC's membership is the ability to learn about these types of innovations and then replicate similar successes at our own cancer programs and practices.

Finally, I would be remiss if I did not mention that I was selected to be one of 40 lifetime Fellows of ACCC, who were recognized at #AMCCBS. What an honor for the recognition of our hours (sometimes years!) of volunteer service and efforts to advance education and advocacy in cancer care.