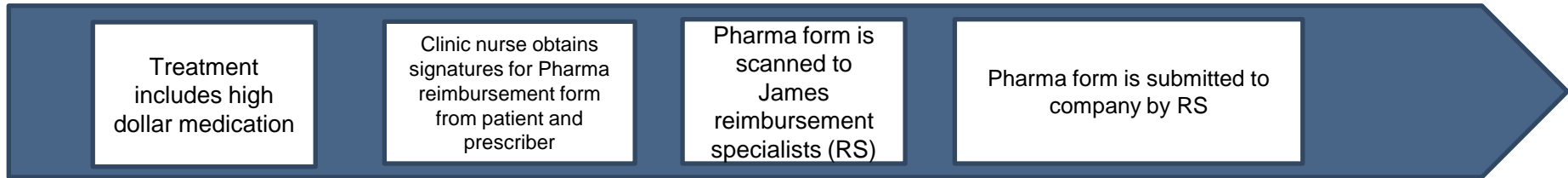


# High Dollar Process



## On Label Request

## Off Label Request

Full benefits investigation performed by Pharma services and referral to copay and PMAP resources provided if necessary

Patient coverage verified by RS

Refer to Off label policy and procedure

Request submitted to payer for approval

Denied

Approve

RS communicates with pharmacist and team once authorization is approved

Patient scheduled for therapy

Follow account to ensure payment and application of copay assistance

Medication Assistance Program Coordinator (MAPC) speaks with patient about benefits and need for copay or PMAP assistance

MAPC assists with copay or PMAP assistance

Coordinate with business office to submit copay grants



This tool is provided courtesy of Niesha Griffith, RPH, MS, FASHP, Administrator of Oncology Infusion Services from ACCC member program Arthur G. James Cancer Hospital and Richard J. Solove Research Institute at The Ohio State University. Hear Niesha Griffith, live at the upcoming ICLIO National Conference, Oct. 2, 2015, Philadelphia, Pa., where she will share additional tools and resources. Can't attend the meeting, listen to the archived webinar here. [www.accc-icl.io.org](http://www.accc-icl.io.org).