

Subject: How Pfizer Oncology Together is addressing patient needs during COVID-19

For: ACCC State Society Members

Thank you for reaching out to inquire about how Pfizer is helping patients in need through our Pfizer Patient Assistance Program during the COVID-19 crisis. I am providing this information in response to your request.

Pfizer recognizes the strain that the COVID-19 pandemic is placing on patients and healthcare providers around the world. We are working with governments, international NGOs (Non-Governmental Orgs) and US-based not-for profit organizations to respond to this pandemic by donating much needed medications and vaccines and working to support frontline health workers.

In the US we have temporarily adapted some elements of the Pfizer Patient Assistance Program\* to accommodate the evolving needs of patients we serve and ensure they get access to their medicines without interruption. To date, upon request, we have responded by increasing patient supply during the quarantine, where possible, approved telehealth prescribing, and more.

If you have patients who are unable to access or afford their physician-prescribed Pfizer Oncology medicine, we may be able to help.

- **For help with Pfizer Oncology medicines**, call Pfizer Oncology Together directly at 877-744-5675, Monday through Friday, 8 a.m. – 8 p.m. ET.
- **For help with other Pfizer medicines**, call Pfizer RxPathways at 1-844-989-PATH (7284), Monday through Friday, from 9:00 a.m. – 6:00 p.m. ET.

*Please note that all changes are temporary and upon request. These changes apply only to eligible patients in the United States and its territories and require a valid prescription.*

We are regularly updating our COVID-19 information and how we are responding and welcome you to visit <https://www.pfizer.com/health/coronavirus/how-pfizer-is-responding>.

For additional questions regarding specific patient access and reimbursement support, please contact your local Field Reimbursement Managers or Pfizer Oncology Together.

*\*The Pfizer Patient Assistance Program is a joint program of Pfizer Inc. and the Pfizer Patient Assistance Foundation™. The Pfizer Patient Assistance Foundation is a separate legal entity from Pfizer Inc., with distinct legal restrictions.*