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ASCO PATIENT-CENTERED CANCER CARE CERTIFICATION

FEATURING ASCO AND COA ONCOLOGY MEDICAL HOME

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American Society of Clinical Oncology



South Carolina Oncology Society Annual Conference
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Agenda

- Introductions
- Oncology Medical Home: Background and Standards
- ASCO Patient-Centered Cancer Care Certification (APC4)

Disclosures

- No disclosures to report

Learning Objectives

- Enhance knowledge of the ASCO/COA Oncology Medical Home (OMH) Standards.
- Demonstration of continual quality improvement through OMH standards and certification implementation.
- Understanding APC4 recognition adds value to patients, payors, and the medical community.

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Oncology Medical Home Standards: Background and Standards

Patient Centered Medical Home Definition

Agency for Healthcare Research and Quality (AHRQ)

Comprehensive Care

- Accountable for meeting patient's physical and mental health needs
- Requires team-based care

Patient Centered

- Relationship-based care with emphasis on the person and family

Coordinated Care

- Across all elements of the broader health system

Accessible Care

- Shorter time for urgent needs, 24/7 access, alternative methods of communication

Quality and Safety

- Performance measurement and improvement
- Evidence based care
- Measuring and responding to patient experience and satisfaction

Oncology Medical Home and Patient-Centered Cancer Care Certification

Applies care knowledge to support patient preferences, needs, and values

- **Applies learnings and findings from previous initiatives** to form a meaningful program that identifies and promotes quality cancer care for all that support that journey.

Establishes high quality cancer care

- A care delivery system that proves **high quality, evidence-based** cancer care with **measurement**.

Reinforces continual improvement

- **Reinforces** on-going quality cancer care with **ongoing assessment and continual improvement**.

Standardization

- **Standard and consistent platform** for quality cancer care for national, regional and local payers that are **reformist in payment methodology**.

Clinical and Financial

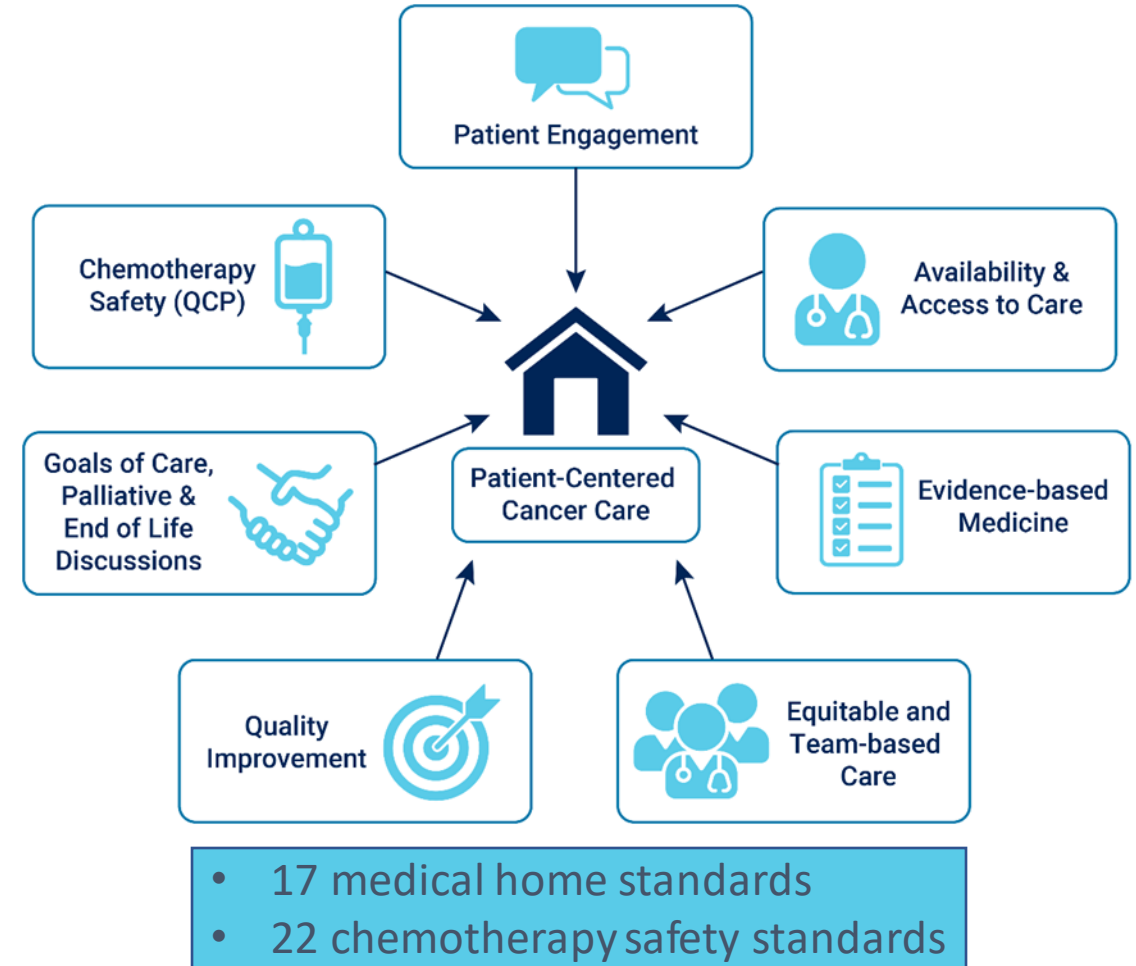
- **Clinical and financial information** for a transparent views of quality and value in cancer care.

Oncology Medical Home (OMH) Standards Development

The **ASCO-COA OMH standards** were developed based on:

- consensus of a **multidisciplinary Expert Panel**:
 - clinicians
 - health system administrators
 - patient advocates.
- a **systematic review** of evidence including
 - **comparative** peer-reviewed studies
 - studies of **clinical pathways**
 - systematic review of **survivorship care plans**

Standards approved by COA's Payment Reform Committee and the ASCO Board of Directors.



Published in JCO-OP August 2021
[Oncology Medical Home Standards | ASCO](#)

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Oncology Medical Home Standards

Patient Engagement

- Education about Oncology Medical Home
- Financial counseling
- Education on diagnosis and treatment
- Survivorship Care Program



Availability & Access to Care

- **Expanded access to care; symptom triage*
- **Emergency department, hospital admission & readmission data analysis; post-discharge follow-up*
- Follow up for missed or cancelled appointments



***more challenging standards**

Oncology Medical Home Standards

Evidence Based Medicine

- **Oncology Clinical Pathway treatment planning and reports on physician compliance*
- Clinical research trials access and participation



Equitable and Comprehensive Team-Based Care

- Medical oncologist directed care team; care coordination
- Team functioning, performance, and communication
- **Navigation Services/Psychosocial Assessment*
- **Health Equity Assessment*



**more challenging standards*

Oncology Medical Home Standards

Quality Improvement

- Patient experience survey and analysis
- **Quality improvement, analysis and sustainability*
- **Electronic health record core data completeness and quality measures*



Goals of Care, Palliative and End of Life Care Discussions

- **Advance care planning*
- **Goals of care discussions; end-of-life care; Access to Palliative Care*

Chemotherapy Safety

- **Quality Oncology Practice Initiative (QOPI) Certification Program or Chemotherapy Safety Standards Compliance*



**more challenging standards*

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Success in Value-Based care

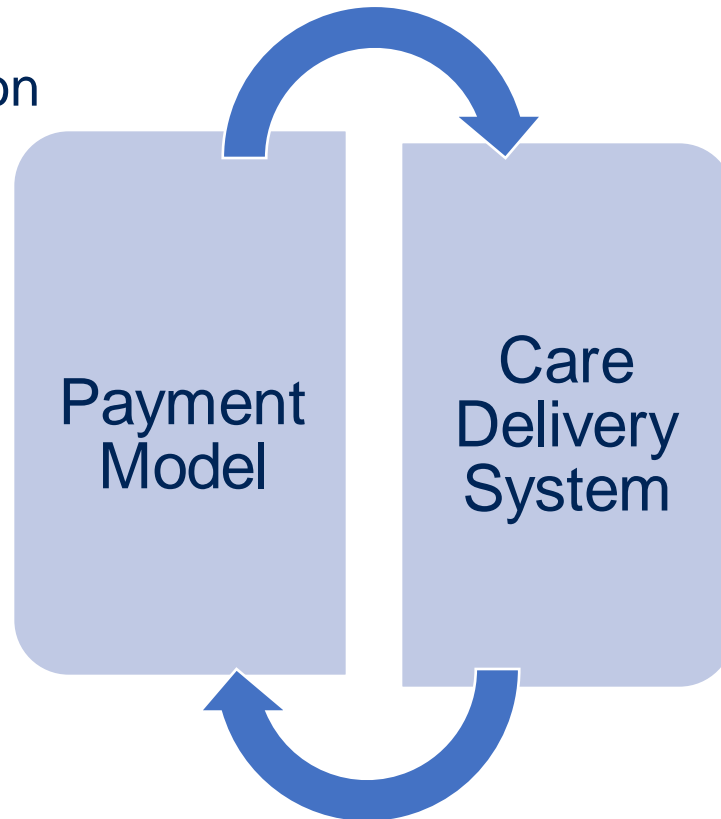
Innovations in alternative payment models need **complimentary innovations in care delivery** in order to achieve meaningful savings and improve quality

Center Medicare & Medicaid Innovation

- Oncology Care Model
- Enhancing Oncology Model

Commercial Payers

- Aetna
- Blue Cross Blue Shield Plans
- Cigna
- Elevance Health
- Humana
- UnitedHealthcare



**Patient-Centered Cancer Care
Certification**

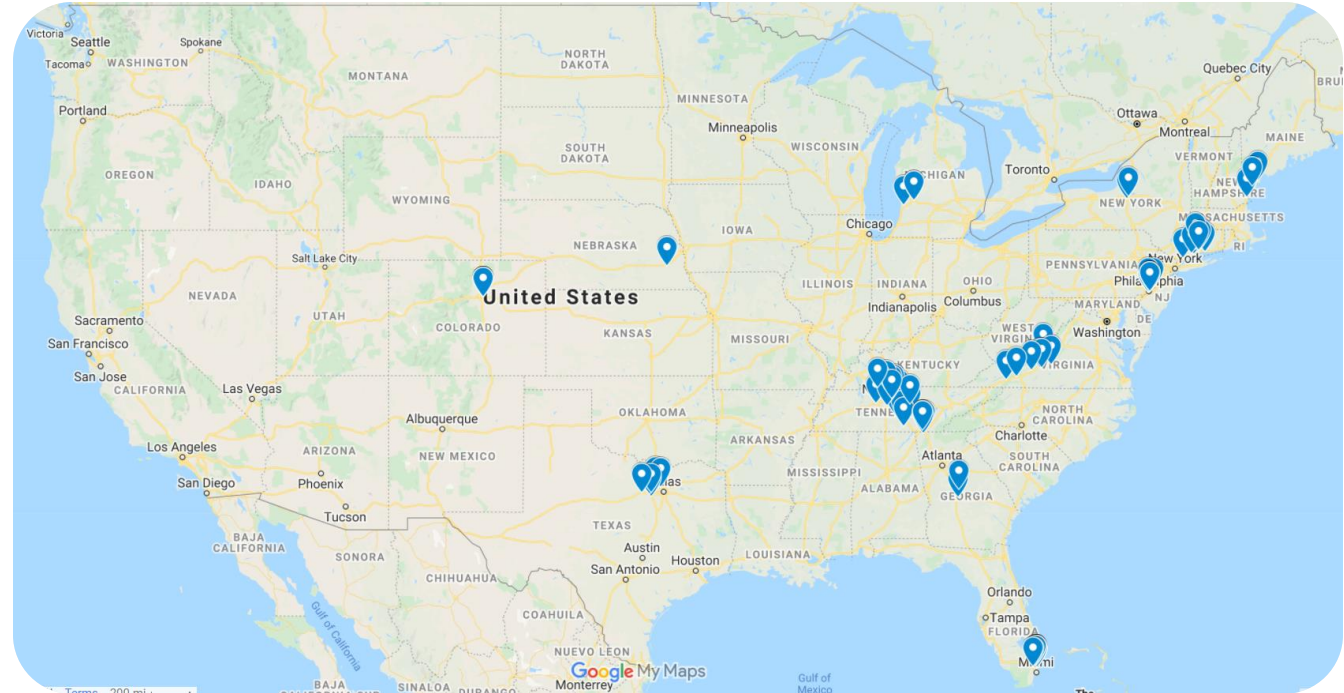
featuring ASCO and COA Oncology
Medical Home

ASCO Patient-Centered Cancer Care Certification Pilot (APC4)

- **Certification Standards** adopted from Oncology Medical Home Standards and certification manual created
- July 2021 to June 2023 (recruitment, certification, evaluation)
- 12 practices and 2 commercial payers engaged
- Policy review, **on-site survey**, and compliance documentation
- Electronic Health Record and claims-based measures during and after certification process
 - ASCO Quality Reporting Registry (AQRR)
- **Certification awards began July 2022**
- Ongoing Assessment and Improvement Activities beginning August 2022

APC4 Pilot Participants

- **Blue Ridge Cancer Care***
Roanoke, VA
- **Cancer & Hematology Centers of Western Michigan****
Grand Rapids, MI
- **Central Georgia Cancer Care**
Macon, GA
- **Hematology Oncology Associates of Central NY**
East Syracuse, NY
- **Memorial Cancer Institute**
Hollywood, FL
- **Nebraska Hematology-Oncology, P.C.**
Lincoln, NE
- **New England Cancer Specialists*****
Scarborough, ME
- **Sidney Kimmel Cancer Center - Jefferson Health**
Philadelphia, PA
- **Tennessee Oncology****
Nashville, TN
- **The Center for Cancer and Blood Disorders****
Fort Worth, TX
- **University of Colorado Cancer Center**
Aurora, CO
- **Yale New Haven Health – Smilow Cancer Hospital**
New Haven, CT



12 practices, 95 sites of service, 492 oncologists
12 Certified Practices

- * US Oncology Network
- ** Partner of OneOncology
- *** Dana Farber Cancer Institute affiliate

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APC4 Pilot and Results

ASCO Patient-Centered Cancer Care Certification Pilot Results

Practice:

- All practice types/sizes demonstrated ability to achieve full compliance
- All practices initiated transformation to Patient-Centered care
- Single set of ASCO/COA standards supports gap analysis and provides a comprehensive roadmap to high quality cancer care for the entire patient journey
- Learning collaborative for practice/health system sharing successful experiences
- Prepares the cancer care teams for the reformation and recognition of care delivery based on quality and value
- Early evidence of positive impact on success in value-based contracting

ASCO Patient-Centered Cancer Care Certification Pilot Results

Patient:

- All APC4 practices administer a patient experience survey on a scheduled basis
- APC4 practices have overall positive patient satisfaction in all categories of patient experience survey
- All practices identified activities for continual improvement of patient satisfaction and experience
- All practices are recommended to develop a Patient and Family Advisory Council (PFAC) or some structure for direct patient and family perspective

ASCO Patient-Centered Cancer Care Certification Results

Insurer/Payer:

- There is interest in many payers participating in APC4 when scaled to full program
- Certification recognition helps a practice to move forward with payers to a value-based environment
- OMH standards have been utilized for payer value-based care programs
- Insurer/Payer and APC4 recognition

ASCO Patient-Centered Cancer Care Certification Pilot Results

Overall:

- Consistency and clarity for high quality, Patient-Centered, value-based cancer care
- Independent mark of high quality based on ASCO and COA professional society recognition
- Ongoing assessment and improvement activities and monitoring
 - Sustainability
 - Expansion of quality initiatives and culture of continual quality improvement

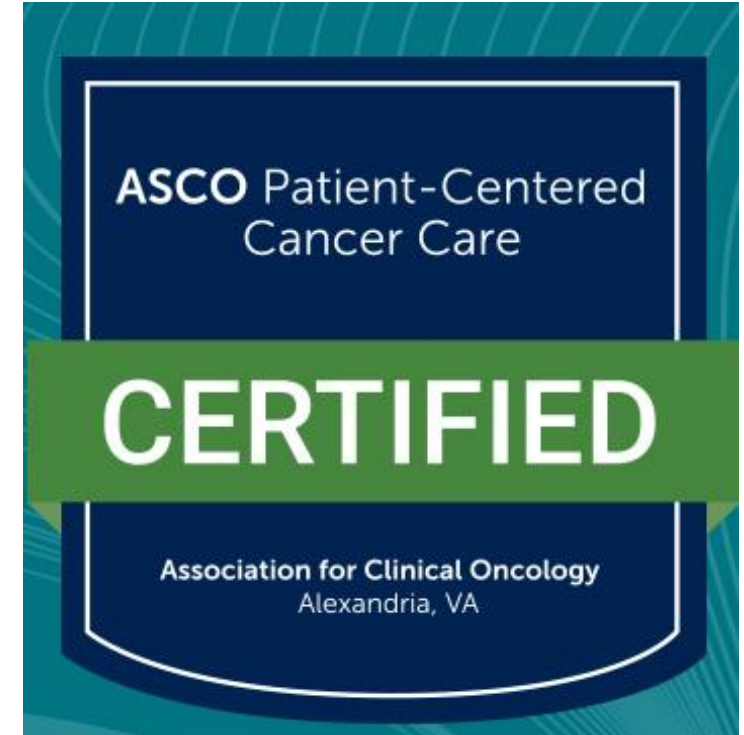
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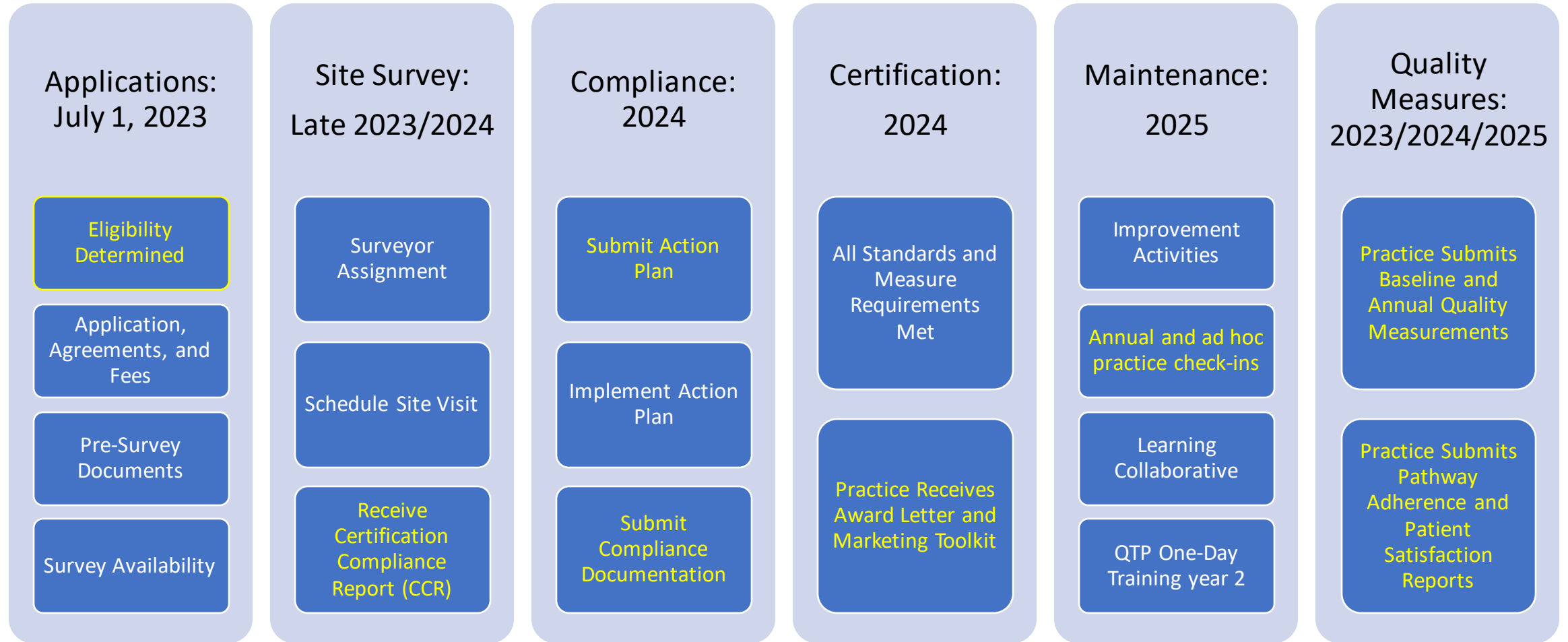
Certification Process

ASCO Patient-Centered Cancer Care Certification (APC4)

- APC4 has been approved as a national program
- Program launch July 2023
- Applications being accepted



Steps to the Certification Process



Pilot to Program Upcoming Events

- **OMH Standards and APC4 Information Webinars:**
 - Monthly live webinars to be scheduled monthly for 2023
- **July 1, 2023 – Program Launch**
- **ASCO Quality Care Symposium** (Boston) – Friday, Oct 27, 2023 APC4 Networking Luncheon
- **Ongoing Informational Calls** with Interested Practices

Resources To Get Started

- Clinical Pathways
 - [Clinical Pathways | ASCO](#)
- Oncology Medical Home Standards
 - [Oncology Medical Home Standards | ASCO](#)
- Patient-Centered Cancer Care Certification
 - [Patient-Centered Cancer Care Certification | ASCO Practice Central](#)
- QOPI Certification
 - [Quality Oncology Practice Initiative | ASCO Practice Central](#)

thank you!

Questions? Contact Us

ASCO Certification Program
standards and operations:
patientcenteredcare@asco.org

ASCO Practice Central:
practice.asco.org



Resource Slides

- Enhancing Oncology Model Comparison to APC4

Enhancing Oncology Model (EOM) Practice Performance Requirements

Practice	EOM	APC4
24/7 access	X	X
Symptom Triage		X
Navigation	X	X
Care Plan	X	X
Survivorship plan	X	X
Psychosocial assess	X	X
Financial counseling		X

Enhancing Oncology Model (EOM) Practice Performance Requirements

Practice	EOM	APC4
Rx by national standards	X	Value Pathway compliance
Clinical trial access	X	X
Identify social needs	X	Assess health equity
e-PROS	Gradual implementation	Planned
Utilize data for QI	X	X
Certified EHR	X	X
Advance care planning	X	X
Chemotherapy safety		X