

Shared Decision Making for Financial Advocates Summit

Thursday, August 16, 2018 Washington, D.C.

7:30 – 9:00 AM Registration and Networking Breakfast

9:00 – 9:15 AM Welcome and Opening Remarks

Pam Rattananont Ferris, MPH

Director, Development, Association of Community Cancer Centers

Ben Moulton, JD, MPH

President, Informed Consulting, LLC

9:15 – 10:45 AM Shared Decision Making for Financial Advocates

Ben Moulton, JD, MPH

President, Informed Consulting, LLC

The Patient Perspective

Alan Balch

CEO, Patient Advocate Foundation

The Provider Perspective

Lori Schneider

Business Office Manager, Green Bay Oncology

Advisory Committee Member, ACCC Financial Advocacy Network

10:30 – 10:45 AM Q&A Session

10:45 – 11:00 AM Networking Break

11:00 – 11:35 AM Overview of Effective Navigation Programs and Key Elements of Success

Nadine Barrett, PhD, MA, MS

Assistant Professor, Duke University

11:35 AM – 12:00 PM Panel Discussion, Moderated by Ben Moulton and Nadine Barrett Clara Lambert, BBA, OPN-CG Oncology Financial Advocate, Advocate Good Samaritan Bhorade Cancer Center Advisory Committee Chair, ACCC Financial Advocacy Network Lori Schneider Business Office Manager, Green Bay Oncology 12:00 – 12:45 PM Lunch 12:45 - 1:45 PM Panel Discussion: Understanding and Navigating Financial Distress Teresa Hagan Thomas, PhD, RN Assistant Professor, University of Pittsburgh School of Nursing Abra Kelson, MSW, LSWA-IC Social Worker Supervisor, Northwest Medical Specialties Advisory Committee Member, ACCC Financial Advocacy Network Virginia Vaitones, MSW, OSW-CE, FAOSW Oncology Social Worker - Retired Nicole Taglione Oncology Financial Navigator, Saint Agnes Cancer Institute 1:30 - 1:45 PM **Q&A Session** 1:45 - 2:45 PM Navigating Medicare and Medicaid Dan Sherman, MA, LPC Financial Navigator Consultant, The NaVectis Group 2:45 - 3:30 PM Integrating Telehealth Practices into Financial Advocacy James T. McElligott, MD, MSCR Medical Director for Telehealth, Medical University of South Carolina Mirna Becevic, PhD, MHA Assistant Research Professor, University of Missouri

3:15 – 3:30 PM Q&A Session

3:30 – 5:00 PM Networking Reception