

MULTICARE REGIONAL CANCER CENTER

CANCER PATIENT SURVEY

1. A member of our staff informed you of the details of your insurance coverage prior to the start of treatment.
 4=Agree 3=Somewhat Agree 2=Somewhat Disagree 1=Disagree
2. I was contacted by an oncology clinic staff member prior to my initial physician consult to answer any questions or concerns.
 4=Agree 3=Somewhat Agree 2=Somewhat Disagree 1=Disagree
3. I was given written information regarding my medications and an opportunity to speak with the pharmacist.
 4=Agree 3=Somewhat Agree 2=Somewhat Disagree 1=Disagree
4. My questions about my treatment plan and the potential impact to my life were answered by the nurse.
 4=Agree 3=Somewhat Agree 2=Somewhat Disagree 1=Disagree
5. I was given assistance making appointments and getting appointments with other departments at MultiCare.
 4=Agree 3=Somewhat Agree 2=Somewhat Disagree 1=Disagree
6. A dietitian was available to me to discuss nutrition and diet during my treatment.
 4=Agree 3=Somewhat Agree 2=Somewhat Disagree 1=Disagree
7. I was provided information about access to community support services.
 4=Agree 3=Somewhat Agree 2=Somewhat Disagree 1=Disagree
8. I had no transportation issues during my treatment.
 4=Agree 3=Somewhat Agree 2=Somewhat Disagree 1=Disagree
9. My pain was monitored and managed during my treatment.
 4=Agree 3=Somewhat Agree 2=Somewhat Disagree 1=Disagree
10. My family was well supported by the clinic staff.
 4=Agree 3=Somewhat Agree 2=Somewhat Disagree 1=Disagree
11. My quality of life was maintained through my treatment.
 4=Agree 3=Somewhat Agree 2=Somewhat Disagree 1=Disagree
12. I knew what to expect through each stage of my care.
 4=Agree 3=Somewhat Agree 2=Somewhat Disagree 1=Disagree
13. I understood potential side effects of my treatment and how to manage them.
 4=Agree 3=Somewhat Agree 2=Somewhat Disagree 1=Disagree
14. I understand when I need to call my physician.
 4=Agree 3=Somewhat Agree 2=Somewhat Disagree 1=Disagree
15. All of my questions were answered understandably.
 4=Agree 3=Somewhat Agree 2=Somewhat Disagree 1=Disagree
16. I know who to call when I have problems or questions.
 4=Agree 3=Somewhat Agree 2=Somewhat Disagree 1=Disagree